



## **General Terms and Conditions – Competitions**

From time to time The Orchard's Shopping Centre will hold competitions where we may ask for personal details from you. The following are the Terms and Condition which will apply to all our competitions. Additional terms and conditions may apply and these will be detailed on the competition page.

1. Open to all residents of the UK aged 18 and over.
2. Open to all entrants except the employees or members of their immediate families of the Promoter, their agents, participating clients or anyone connected with the promotion of the competition or event, the retailers of the Orchard's Shopping Centre, their employees or family members.
3. Our competitions are intended simply to be fun without the intention of creating legal relations. Entry does not create an enforceable contract and does not entitle the participant to enforce any claim against the Promoter.
4. Only one entry per person will be accepted.
5. All entrants' details may be used in promotional activity and or materials. The winner may be required to take part in a photograph/s which will be used for promotional purposes by the Promoter and issued to local press, social media and published on the website (if required).
6. In the event of the stated prize becoming unavailable the Promoter will, where appropriate, arrange the supply of an appropriate alternative of similar value at the Promoter's sole discretion.
7. Subject to the Promoter deciding otherwise only the stated prize(s) may be won. There will not be a cash alternative to the stated prize.
8. In the event of any dispute the decision of the Promoter shall be final and legally binding and no correspondence will be entered into.
9. A prize will not be awarded to a person who, for any reason, would not be allowed by law to purchase or use the prize where the supply to that person would be unlawful
10. The Promoter will notify the winner either by e-mail, by telephone or in writing of the arrangements for collection of the prize. Any prize not claimed and/or collected

within 14 days of the first notification shall remain the property of the Promoter to do with as it considers fit. While the Promoter will use its best endeavours to ensure that the actual winner receives the prize they shall not be responsible for any failure to do so.

11. All additional expenses incurred are the responsibility of the prize winner.
12. The Promoter will be entitled to terminate or modify the promotion or alter these rules at any time prior to the winner's collection of this prize.
13. Further Terms and Conditions may apply – these will be detailed on the competition page
14. Errors and Omissions Excepted.